MANAGED WHOLE HOME WI-FI

- **WHAT IS MANAGED WHOLE HOME WI-FI?**

  o HolstonConnect's Managed Whole Home Wi-Fi enables wireless access to content.

  o Customers will experience optimized HD media and Web browsing whether using a desktop, notebook, tablet, smartphone, or any other Wi-Fi ready devices including gaming consoles.

  o We do all the work in getting your wireless network configured during installation.

  o HolstonConnect may use multiple access points to cover your home in powerful and reliable Wi-Fi.

- **WHY CHOOSE HOLSTONCONNECT'S MANAGED WHOLE HOME WI-FI?**

  o HolstonConnect offers our subscribing customers a simple solution by installing and managing dual band gigabit capable routers.

    - Avoids long buffer times.

    - Takes advantage of the latest high-bandwidth applications and services.

    - Streams HD and UHD IPTV, home-automation, and online gaming.

    - Appropriate Ethernet cables provided.

    - Understands changing traffic conditions.

    - Steers tablets, PCs and other devices to the optimal band or channel.

    - Allows for remote management to easily fix wireless issues.

    - Fewer service call fees to our patrons.

      - Customers subscribing to Managed Whole Home Wi-Fi will be provided support coverage all the way to each endpoint without additional charges.

        o Telephone support calls for those who do not subscribe to HolstonConnect's Managed Whole Home Wi-Fi may be charged at $29.95 per call for endpoint troubleshooting issues beyond HolstonConnect's ONT.

        o On-site service call fees beyond the ONT for non-subscribers are $35.00 per service call.

    - No replacement cost to the customer for equipment failures.

- **WILL YOUR PERSONAL WI-FI ROUTER WORK?**

  o The router installed in your home must be proficient enough to handle Gigabit performance benchmarks.

    - If you plan to go wireless, your devices must support the official Gigabit-compatible Wi-Fi standard of 802.11 ac, including your router to take advantage speeds up to 1 Gig.

    - To benefit from the remarkable speeds offered by HolstonConnect, your Ethernet cable to your Wi-Fi router must be compatible as well, preferably Cat6.

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