

Residential High-Speed Internet MONTHLY RATES

- **Vault** – Up to 300 Mbps Internet \$49.95
Dependable and fast internet access for email, web browsing, video streaming and all your social media needs with equally fast uploads.
- **Legend** – Up to 500 Mbps Internet \$59.95
Regarded as steadfast, the renowned 500 Mbps upload and download speeds allow your home to connect multiple devices while streaming content seamlessly.
- **Infinity** – Up to 1 Gig Internet \$79.95
The possibilities are endless with the fastest internet available and speeds up to 10 times faster than DSL. An extreme gamer, televisions in every room streaming content, lots of handheld devices connected to the internet and saving and sharing photos to the cloud means 1 Gig is for you.
 - **Managed Whole Home Wi-Fi** \$10.95
 - **Static IP** \$10.00

Residential Connect Phone MONTHLY RATES

- **Connect Local** – Unlimited local calling \$19.95
- **Connect Plus** – Unlimited local and domestic long-distance within continental U.S. \$29.95
 - **Alternate Number** \$9.95
 - **Additional Listing** \$2.00
 - **Foreign Listing** \$2.50
 - **Non-Listing** \$2.50
 - **Non-Published** \$5.00
 - **Caption Listing** \$7.00
 - **Incidental Charges**
 - Change Directory Listing \$15.00
 - Remove Directory \$15.00
 - Change Phone Number \$15.00
 - Change Address \$10.00
 - Change Toll Free Number \$15.00
 - Seasonal Disconnect Voice \$15.00
 - Change Caller Id \$15.00
 - Directory Assistance – Per Call \$1.95
 - Domestic Long-Distance – Per Minute \$0.03
 - International Long-Distance – Above Rate Sheet Per Minute \$0.01
 - Offshore Long-Distance – Above Rate Sheet Per Minute \$0.01

Residential HolstonTV Digital Video Services MONTHLY RATES

- **HolstonTV Basic** (East or West) \$39.95
- **HolstonTV Expanded** \$99.95
- **HolstonTV Beyond** \$119.95
 - **Other Services**
 - **Latino or Sports Tier** \$5.95
 - **NFL RedZone** (Annual Fee) \$59.95
 - **Additional 100 hours DVR Storage** (100 included; 300 maximum) \$5.00
 - **Additional Stream** (3 included; 5 maximum) \$5.00
 - **Each HolstonTV Set Top Box** \$5.00
 - **Video Bandwidth Charge** (Non-subscribers to HolstonConnect Internet) \$15.00
 - **Starz & Encore Package or Cinemax Package** \$13.99
 - **Showtime & TMC Package** \$10.99
 - **HBO Package** \$17.99

Multi-Service Discounts

- **TriConnect Loyalty Discount** \$10.00

Residential Non-Recurring Service Fees

- **Installation Fee** (May Be Waived with 12 Month Service Agreement Fulfillment) \$300.00
- **Connection Fee Per Service** \$15.00
- **One time Wi-Fi Support Call** \$29.95
- **Additional Wallfish** \$60.00
- **Additional Outlet** \$60.00
- **Unreturned Equipment Fee Per Device** Up to \$600.00
- **Service Transfer Fee Per Service** \$25.00
- **Returned Check Fee** \$25.00
- **Service Call Fee** \$35.00

SMALL BUSINESS PRODUCTS



Small Business High-Speed Internet *MONTHLY RATES*

- **Pro** – Up to 300 Mbps Internet \$59.95
Fast internet for small businesses and equivalent speeds for quick uploading and downloading of information. This service is recommended for small businesses with 10 or fewer office employees.
- **Enterprise** – Up to 500 Mbps Internet \$149.95
Internet at the speed of business, this blazing fast service offers reliability for businesses with multiple employees.
- **Elite** – Up to 1 Gig Internet..... \$499.95
When super-fast internet speed is a must for your large business with employees, turn to our Business Elite with a Service Level Agreement to meet your demand.
- **Other Services**
 - **Static IP** \$10.00
 - **Web Portal** \$1.00
 - **Small Business Wireless Gateway** \$10.95

Small Business HolstonTV - Digital Video Services *MONTHLY RATES*

- **HolstonTV Business Basic (East or West)** \$59.95
- **HolstonTV Business Expanded** \$119.95
- **HolstonTV Business Beyond** \$139.95
 - **Other Services**
 - **Latino Tier** \$5.95
 - **Sports Tier** \$5.95
 - **NFL RedZone (Annual Fee)** \$59.95
 - **Additional 100 hours DVR Storage (100 included; 300 maximum)** \$5.00
 - **Additional Stream (3 included; 5 maximum)** \$5.00
 - **Each HolstonTV Set Top Box** \$5.00
 - **Video Bandwidth Charge (Non-subscribers to HolstonConnect Internet)** \$15.00
 - **Starz & Encore Package** \$13.99
 - **Cinemax Package** \$13.99
 - **Showtime & TMC Package** \$10.99
 - **HBO Package** \$17.99

Multi-Service Discounts

- **TriConnect Loyalty Discount** \$10.00

Small Business Non-Recurring Service Fees

- **Installation Fee (May Be Waived with 12 Month Service Agreement Fulfillment)** \$300.00
- **Connection Fee Per Service** \$15.00
- **One time Wi-Fi Support Call** \$29.95
- **Additional Wallfishing** Up to \$250.00
- **Additional Outlet** \$60.00
- **Unreturned Equipment Fee Per Device** Up to \$600.00
- **Service Transfer Fee Per Service** \$25.00
- **Returned Check Fee** \$25.00
- **Service Call Fee** \$35.00

SMALL BUSINESS PRODUCTS



Small Business Phone *MONTHLY RATES*

- **Business Local** – Unlimited local calling \$24.95
- **Business Plus** – Unlimited local and domestic long-distance within continental U.S. \$34.95
 - **Additional Listing** \$2.00
 - **Foreign Listing** \$2.50
 - **Non-Listing** \$4.50
 - **Non-Published** \$7.00
 - **Caption Listing** \$7.00
 - **Incidental Charges**
 - **Change Directory Listing** \$15.00
 - **Remove Directory** \$15.00
 - **Change Phone Number** \$15.00
 - **Change Address** \$10.00
 - **Change Toll Free Number** \$15.00
 - **Seasonal Disconnect Voice** \$15.00
 - **Change Caller Id** \$15.00
 - **Directory Assistance** – Per Call \$1.95
 - **Domestic Long-Distance** – Per Minute \$0.03
 - **International Long-Distance** – Above Rate Sheet Per Minute \$0.01
 - **Offshore Long-Distance** – Above Rate Sheet Per Minute \$0.01
 - **Toll Free Services**
 - **Inbound Charge** – Per MOU \$0.04
 - **Toll Free Number** – Per Month \$2.00
 - **Toll Free Establishment** \$15.00
 - **SIP Trunking**
 - **SIP/PRI Trunk/Port Installation** \$150.00
 - **SIP PRI Voice Installation** \$7.00
 - **SIP/PRI DID Number Charge** – Per Month \$0.30
 - **SIP Channel Subscription** – Per Month
 - SIP Package \$275.00
 - Each Line \$10.00
 - **Long Distance Minutes Per SIP or PRI Package**
 - **1,000 Minutes** \$25.00
 - **5,000 Minutes** \$115.00
 - **10,000 Minutes** \$200.00
 - **Conference Bridge** – Per Month \$35.00
 - **Premium Attendant** \$7.00
 - **Com Pilot / Portal** – One Time Fee \$35.00
 - **Com Pilot / Portal** – Per Month \$15.00
 - **Dial by Name Directory** – Per Use \$1.50

HolstonConnect offers dedicated, synchronous Ethernet access via our fiber optic network. This access is ideal for commercial entities requiring a large amount of bandwidth, both to the Internet and in a point-to-point environment. Unlike the shared cable modem network, the Fiber Ethernet network provides a dedicated connection using secure VLAN network architecture.

The Fiber to the Subscriber (FTTS) network architecture means virtually flawless network connectivity for the customer. A pair of single mode fiber optic cable are terminated at the customer’s premises using an Ethernet Access Portal. Multiple VLANs can be provisioned if the customer wishes to segregate their network (data, voice, video, etc.). One public IP address is provided so the network can be “visible” to the Internet, allowing the customer the option of running their own in-house email or web server without service limitation or prohibition on the network.

Fiber Active Ethernet Access *MONTHLY RATES PER SITE WITH REQUIRED 12 MONTH SERVICE AGREEMENT*

- **Link** – Up to 1 Gbps
 - **Link Point-to-Point**..... \$800.00
 - **Link 1 Gbps Dedicated Internet Access** \$1000.00
- **Unity** – Up to 5 Gbps
 - **Unity Point-to-Point** \$1200.00
 - **Unity 1 Gbps Dedicated Internet Access**..... \$1500.00
- **Fusion** – Up to 10 Gbps
 - **Fusion Point-to-Point**..... \$1600.00
 - **Fusion 1 Gbps Dedicated Internet Access** \$2000.00

Installation and Setup Fees:

- **1 – Year Contract** \$1000.00
- **3 – Year Contract** \$500.00
- **5 – Year Contract** Waived